

Alarm signalling is changing

Work with the people leading the
change and secure your future



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The future starts when you install it

Get your customers ready. The UK is switching to all-IP by January 2027. Prepare and protect homes and businesses with our Next Generation portfolio.

From fast and affordable to best in the business, you can get every customer future-ready with our alarm signalling systems – no matter their budget. They're simple to install too, with a choice of fixed IP and wi-fi connected options. Plus, dual SIM and roaming 4G options for more resilient wireless signalling.

By working with us, you'll unlock new opportunities for your business. Enhanced monitoring that offers more detailed insights. End-to-end encryption to make connections more secure. And new mobile controls for both you and your customer. Because the future starts when you install it.

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Get in. Swap out. New.

Install the future faster with Classic and GSM Replacement's easy upgrade.

Get ready for what's next! As the world moves towards fibre, the days of copper networks are numbered. BT Redcare is closing down the Classic and GSM networks on 1 Aug 2025. But don't worry we've got you covered as we have a cutting edge all-IP infrastructure and have the All-IP products for every need.

Introducing our Classic and GSM Replacement bundle – your gateway to a seamless and future-proof upgrade. This innovative bundle combines the power of our Advanced Extra package (see page 9) with two groundbreaking products: the Plug-in Adaptor and AddSecure Connect. With these, you can effortlessly:

Retro Fit

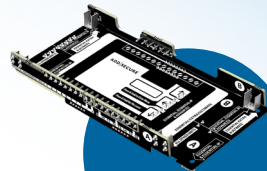
You only need to swap out the Classic or GSM STU, not the whole security panel thanks to our Plug-In Adaptor. The bundle doesn't come with any upfront costs, saving you time and your customer money.

Recover

Upgrade customers to an Advanced Extra true dual-path alarm signalling system with DP3 performance (equivalent to the old grade 4), so they can get twice the protection as well as lower running costs. And we'll even recycle the old STU free of charge.

Revolutionise

There's no need to run an Ethernet cable with the innovative AddSecure Connect. It can connect to your customers' network wirelessly over private wi-fi or using the latest IoT technology. Either way, you get a speedier install and secure coverage you can count on. So you can be in and out in no time.



Plug-In Adaptor



Advanced Extra

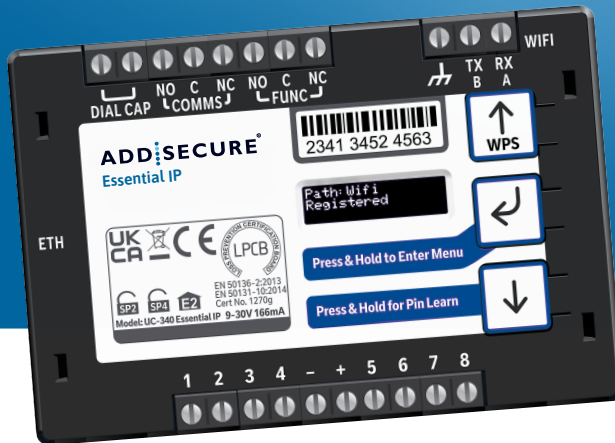


Connect



Connect Hub

Essential IP



Actual size of unit
(67mm x 95mm x 17mm)

Get a big upgrade. Without a big price tag.

Service Grade: SP2 or SP4

Essential IP makes upgrading old dial-up PSTN systems easy and cost effective, with no upfront cost. It connects to your customers' broadband over Ethernet or wi-fi for a speedy install. It exceeds SP2 or SP4 performance levels (equivalent to the old Grade 2 or Grade 4), so it reports path faults to the ARC, much faster than traditional digi communicators. Making it the perfect set-up for future-proofing low-medium risk premises.

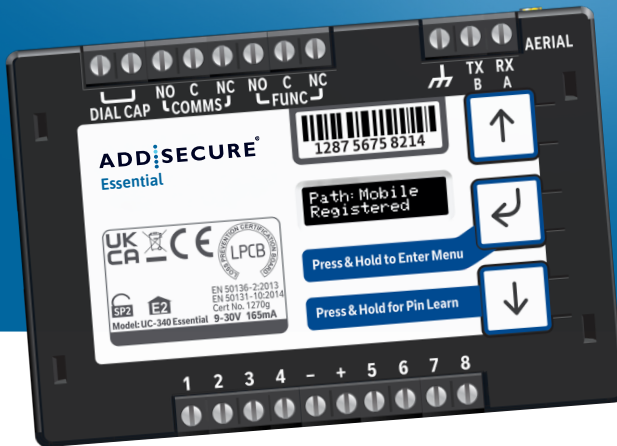
Respond to threats faster

While traditional digi communicators take all day to report path faults, this smart single-path system reports faults within an hour for SP2 or 3 minutes for SP4. Plus, it offers enhanced monitoring and end-to-end encryption with that added confidence of LPCB certification.

No mobile coverage? No problem.

While other alarm signalling systems use 4G, Essential IP uses your customer's broadband. Connecting over Ethernet or wi-fi also makes it hassle-free to fit.

Essential



Actual size of unit
(67mm x 95mm x 17mm)

Get simple alarm signalling with a small price tag.

Service Grade: SP2

With Essential, you always get the best connection. This single-path alarm signalling system switches between mobile networks to find the most reliable 4G connection. While putting enhanced and encrypted signals in everyone's price range. Making it the perfect set-up for low-risk premises.

Keep connected

You can be sure your customers are getting the most bars with Essential's roaming SIM. It switches between mobile networks to send signals over 4G or 2G.

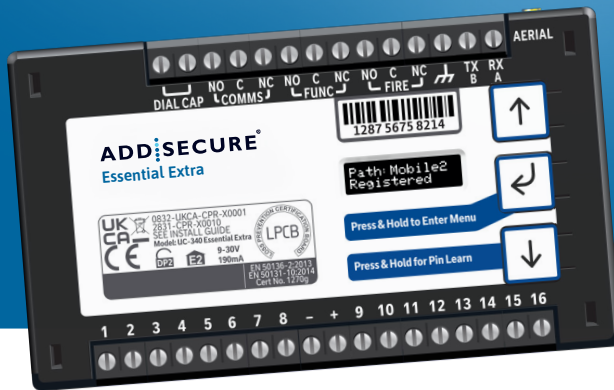
Small but mighty

This compact device is packed with powerful features to keep customers safe. Plus, it outstrips SP2 performance standards (equivalent to the old Grade 2), reporting path faults within 60 minutes.

Cuts time but not corners

It's fast to fit because it's wireless. And it starts connecting on power-up. While its OLED display and push-button controls make programming easy, with that added confidence of LPCB certification, BSI Kitemark for IOT devices and Secured by Design of Police Preferred Specification.

Essential Extra



Actual size of unit
(67mm x 114mm x 20mm)

Get dual-path alarm signalling without doubling your cost.

Service Grade: DP2 or DP3

With Essential Extra, you no longer need a fixed connection for more resilient alarm signalling. It uses superfast 4G to send encrypted, enhanced signals in seconds and report path faults within 3 minutes (DP3) and 30 minutes (DP2). While a fully-monitored second SIM kicks in if anything goes wrong. So low-to-medium risk premises get added protection.

Endless ease

Fitting this dual-path wireless system is painless, so you can get up and running quicker. It's third party certified so only one device is required for your fire and/or security installations with BSI

Kitemark for IoT devices and Secured by Design of Police Preferred Specification for that added confidence.

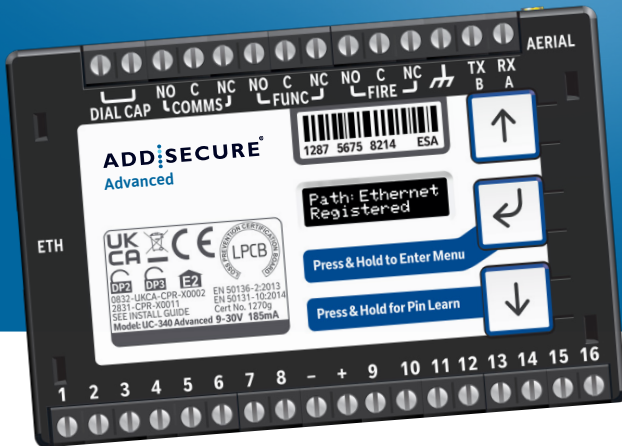
Rev up reporting

Essential Extra cuts the time taken to report path faults and exceeds DP2 or DP3 performance (equivalent to the old Grade 4).

Double up on protection

Dual 4G Roaming SIMs to make sure the customer gets the most bars.

Advanced



Actual size of unit
(67mm x 95mm x 17mm)

True dual-path alarm signalling that you can dial up to match the risk.

Service Grade: DP2

Not every home or business has the same risks. That's why we've made Advanced more flexible. It comes with two diverse signalling paths for twice the reassurance. And you can easily upgrade it to DP3 performance (equivalent to the old Grade 4) for even faster signalling. So it can better protect low-to-medium risk properties, no matter what happens.

Works over IP

The primary path sends alarm signals over the customer's network or broadband with DP2 performance (better

than the old Grade 3), reporting path faults to the ARC within 30 minutes.

Get extra mobile network resilience

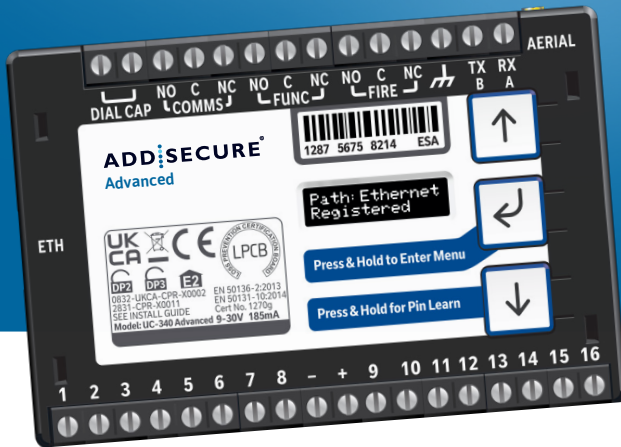
If the IP path fails, dual 4G SIMs kick in to help keep your site secure. One instantly connects to the EE network, while the other can roam to make sure customers always get the best mobile signal.

Third party certification

It's third party certified so only one device is required for your fire and/or security installations with BSI Kitemark for IoT devices and Secured by Design of Police Preferred Specification for that added confidence.

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Advanced Extra



Actual size of unit
(67mm x 95mm x 17mm)

True dual-path. Dual back-up. And a three-minute response time. Always.

Service Grade: DP3

An easy upgrade to our Advanced alarm signalling system, Advanced Extra offers next-level security. It can send enhanced, encrypted signals in seconds over two different technologies for extra protection. If the IP path goes down, a 4G connection kicks in and reports at the same speed. Keeping every medium-to-high risk home and business secure.

Act fast against threats

You'll get a swift response with DP3 level performance (equivalent to the old Grade 4), sending signals in seconds

and reporting path faults within three minutes.

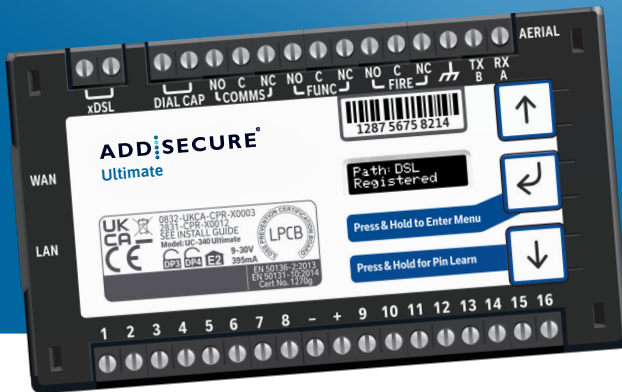
Small and easy to install

Despite having an IP path and two 4G SIMs for added resilience, plus an OLED display and programming buttons, it's still only 95mm wide.

Third party certification

It's third party certified so only one device is required for your fire and/or security installations with BSI Kitemark for IoT devices and Secured by Design of Police Preferred Specification for that added confidence.

Ultimate



Actual size of unit
(67mm x 114mm x 20mm)

Our smartest and fastest alarm signalling system yet.¹

Service Grade: DP4

For the highest level of security, Ultimate can report path faults in just 90 seconds, and offers DP4 level performance (better than the old Grade 4). To make sure it has all the speed your customer needs, its main path uses private broadband to send enhanced, encrypted signals. And it has two 4G SIMs as a wireless back-up, giving customers resilience they can rely on. So it's ideal for protecting medium-to-high risk premises.

Protect against power cuts

Its compact design means it fits inside the alarm panel, making it much harder for anyone to tamper with or accidentally unplug cables. Which means it keeps working even if the power goes down.

A dedicated connection

A built-in hub sends signals over our private broadband service. The customer doesn't share it with anyone else, so it never slows down. And with its own access line, it's great for sites where using a customer's IT network isn't an option.

Third party certification

It's third party certified so only one device is required for your fire and/or security installations with BSI Kitemark for IoT devices and Secured by Design of Police Preferred Specification for that added confidence.

¹ Ultimate is subject to location availability of the line required. Connection is only available using Openreach.

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Signalling the way forward for connected security and monitoring

Get ready to transform home and business protection with our cutting-edge, third-party certified alarm signaling systems. Powered by a dedicated network and platform boasting 99.99% availability, we ensure seamless and reliable security. Embrace the ease of delivering unmatched protection today and in the future.

The main three reasons why you want to work with us:

1. You can't put a price on security

Discover unbeatable security with our diverse range of alarm signaling systems, designed to fit any budget –from fast and affordable to premium solutions. Enjoy peace of mind with our 10-year guarantee, offering free repair or replacement of any faulty unit.

2. You can rely on us when it matters most

Our state-of-the-art alarm signaling systems use superfast 4G and future-ready IP to instantly alert authorities to any threats. With advanced technologies ensuring extra security and resilience, we offer unmatched protection for medium-to-high risk sites.

3. You need a partner you can trust

Since the early '70s, alarm signaling has been our core expertise. We've developed all our solutions in collaboration with ARCs, installers, homeowners, and businesses. Our products are certified by the prestigious Loss Prevention Certification Board (LPCB), bear the BSI Kitemark for IoT devices, and meet the Secured by Design Police Preferred Specification*. Partner with us for unparalleled security expertise and reliability.

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