

## General Terms and Conditions for Supply of services and equipment

### 1. INTRODUCTION

1.1 These general terms and conditions (The “**Terms and Conditions**”) apply for purchase of hardware and for subscription to electronic communication services from the company in the AddSecure group set out in the [order form] (The “**Supplier**”).

1.2 If the customer is a consumer and the subject matter of the agreement is subject to the Consumer Sales Act, the Consumer Services Act or corresponding consumer legislation, such legislation takes priority over these Terms and Conditions.

1.3 These Terms and Conditions are an integrated part of the subscription agreement and the agreement on purchase of hardware entered into between the Supplier and the Customer. The agreement consists, inter alia, of the customer's order, the Supplier's order confirmation, these Terms and Conditions and all other documentation referred to below as part of the agreement.

1.4 In the event of contradictory provisions in the contract documents, the provisions of the Terms and Conditions take priority over other contract documents unless explicitly stated otherwise. Deviation from the Terms and Conditions shall be agreed upon in writing with explicit reference to these Terms and Conditions and signed by the Supplier in order to be binding on the Supplier.

### 2. DEFINITIONS

“**Subscription Service**” is a service referring to the subscription provided by the Supplier and, if applicable, Borrowed Equipment for electronic communication services.

The “**Agreement**” means the agreement for the Subscription Service and for purchase of Hardware that the Customer enters into with the Supplier (including the Terms and Conditions).

“**Hardware**” means the hardware that the Customer purchases from the Supplier and which the Supplier provides to the Customer under the Agreement. Borrowed Equipment is not considered as Hardware.

“**Connection Point**” is defined in accordance with clause 4.1 and the Agreement.

“**Customer Connection**” means all types of communication connections that the Customer is responsible for, for example, Borrowed Equipment, rented connection, internet etc.

The “**Customer**” means the party entering into the Agreement with the Supplier.

The “**Customer's Facility**” means the equipment and the infrastructure used or needed by the Customer to be able to use the Subscription Service, for example the infrastructure, electrical sockets, property network, Customer Connection, Borrowed Equipment, etc., necessary for the Subscription Service.

“**Supplier Connection**” means a fixed communication connection provided by the Supplier.

“**Borrowed Equipment**” means such communication equipment which, if explicitly stated in the Agreement, the Supplier has undertaken to provide as part of the Subscription Service.

The “**Specification**” means specification of the Subscription Service or Hardware stated in or evident from the Agreement.

“**Terms and Conditions**” refers to these general terms and conditions.

### 3. PRICES AND TERMS OF PAYMENT

3.1 Unless otherwise stated in the Agreement, compensation and fees are payable in accordance with the Supplier's current price list from time to time. Compensation and fees may consist of variable and/or fixed fees, starting- and administration fee, invoicing fee and other compensation that the Supplier is entitled to in accordance with these Terms and Conditions and the Agreement. All prices are stated exclusive of value-added tax, other taxes or public charges.

#### 3.2 Subscription Service

3.2.1 Starting- and administration fees and subscription fee is payable for the Subscription Service under the Agreement and clause 3.1. The prices stated in the price list refer to provision/use in accordance with the Agreement. If the Customer uses the Subscription Service other than in the permitted way and the Supplier thereby incurs costs, the Supplier has the right to charge the Customer this cost with a surcharge of 15 %.

3.2.2 The Supplier may charge starting- and administration fees when the Supplier has received the Customer's order. Unless otherwise follows from the Agreement, variable subscription fees are invoiced retrospectively and fixed subscription fees in advance in accordance with the charging periods stated in the Agreement. The charging period starts and the Supplier may start charging from the agreed starting date for provision of the Subscription Service.

3.2.3 The Supplier has the right to, during the term of the agreement, change the subscription fee and other fees as from the coming charging period. Such change shall however be notified in an appropriate way, for example, via letter, e-mail, notification in an invoice and/or on the Supplier's website, at the latest a month prior to the first day of the coming charging period.

3.2.4 In addition to price changes under clause 3.2.3, the Supplier has the right to once a year change its prices and fees on the basis of the Eurostat Labour Cost Index by NACE, GEO EU28 (or any corresponding comparable index that may replace this index in the future), code J (Information and communication) D11 (Wages and Salaries), with the index figure as per Q2 the year the parties entered into the Agreement as base year. Price adjustments will be made once per calendar year based on the most recently published index figure as per Q2, compared with the index figure as per Q2 the year the parties entered into the Agreement. The price adjustments enter into force as of the date communicated by the Supplier.

### 3.3 HARDWARE

3.3.1 In the case of purchase of Hardware, prices and fees are charged in accordance with the Agreement and clause 3.1.

3.3.2 Unless otherwise provided for in the Agreement, Hardware purchased is invoiced at the time of delivery.

3.4 If the Customer is unable to use the Subscription Service or Hardware ordered due to circumstances which can be attributable to the Customer or to a circumstance outside the Supplier's responsibility or control (for example, if the Customer has not complied with its obligations under clause 4.1.1), this does not release the Customer from the obligation of paying for the Subscription Service or for the Hardware.

3.5 Unless otherwise stated in the Agreement, invoiced amounts fall due for payment 30 days after the invoice date. In the case of delay in payment, the Supplier has, in addition to the sanctions provided for in the Agreement and by law, the right to charge the Customer for a written payment reminder.

### 4. SUBSCRIPTION SERVICES

#### 4.1 Provision of the Subscription Service

4.1.1 The Customer is responsible for there being an appropriate Connection Point at the Customer's Facility and that other equipment and infrastructure needed in accordance with clause 4.2.2 to enable the Customer to make use of the Subscription Service has been commissioned and is in working order.

4.1.2 The Supplier is responsible for providing:

a) The Subscription Service as from the date when it is activated by the Supplier and the Customer has undertaken all measures incumbent on the Customer under clause 4.1.1.

b) The Subscription Service to the extent provided for in the Specification and in accordance with the methods and standards normally applied by the Supplier for the Subscription Service.

c) The Supplier is responsible for providing in the Subscription Service the incoming transmission of information up to the Connection Point specified under clause i)-ii) below.

(i) In the case of the Supplier Connection, the Connection Point is the physical point at the Customer's facility to which the Supplier or its sub-contractor delivers service to.

(ii) In the case of the Customer Connection, communication over WAN or another network or cable connection, the

Connection Point is the physical point for outgoing connection (router) to WAN or the equivalent at the Supplier's operating premises.

#### 4.2 The Customer's use of the Subscription Service

4.2.1 The Customer's right to use the Subscription Service including any Borrowed Equipment is limited to the term of the Agreement.

The Customer is responsible towards the Supplier for use of the Subscription Service. The Customer may use the Subscription Service only for the purpose and to the extent provided for in the Agreement.

4.2.2 The Customer shall have in its possession and be responsible for all the equipment, infrastructure, network connection and documentation which is not included in the Subscription Service but which is necessary for the Customer's use thereof. The Customer shall ensure that the above complies with and is used in accordance with applicable legislation and public authority regulations, such as, for example, climate requirements and electrical connection requirements. The Customer is further responsible for the consumption of electrical power necessary for use of the Subscription Service. The Customer is further responsible for all such equipment and infrastructure having adequate protection from infringement and other unauthorised access/manipulation.

4.2.3 If Borrowed Equipment is included in the Subscription Service, the Customer is responsible for using, protecting, safeguarding and maintaining the equipment with good care and in accordance with the Supplier's instructions. The Customer may only use and dispose of Borrowed Equipment to make use of the Subscription Service. All other use or disposition requires the written approval by the Supplier. The Customer bears the risk of loss and deterioration of Borrowed Equipment and is on termination of the Agreement obliged without delay and at its own expense to return the equipment to the Supplier in at least the same state that the equipment was in when provided to the Customer (with the exception of normal wear and tear). The Customer is liable to compensate the Supplier if the Borrowed Equipment is lost, damaged or not returned to the Supplier in accordance with the above.

4.2.4 The Customer is responsible in appropriate cases for instructions to alarm recipients on actions in the event of alarms, including false alarms.

4.2.5 The Customer is obliged to provide the Supplier with the information requested by the Supplier to be able to provide the Subscription Service. The Customer is obliged to notify the Supplier without delay in the event of change of such information.

4.2.6 The Customer is responsible for the codes, IDs, passwords or similar notified by the Supplier being kept, protected and used in a secure way. This information is confidential and may not be disclosed to third parties. The Supplier bears no liability for measures undertaken by third parties using the Customer's code, password, ID or similar which affects the Subscription Service.

#### 4.3 Connected equipment

4.3.1 The Customer may only connect to the infrastructure used for provision of the Subscription Service (for example, the Customer's Facility, the Customer's Connection or the Supplier's Connection) such equipment that has been approved by the Supplier and which complies with statutory requirements.

4.3.2 The Customer is obliged to immediately disconnect equipment which disrupts the Subscription Service, regardless of whether the equipment has been approved by the Supplier or not.

4.3.3 If equipment has been connected to the above-mentioned infrastructure in breach of the Customer's obligations under clause 4.3, the Customer is liable for all damage thereby incurred. The Customer is also liable to pay compensation for fault tracing and damage incurred through incorrect equipment being connected to the infrastructure. The Supplier also has the right to shut down or restrict the Customer's access to the Subscription Service with immediate effect under clause 4.5.

#### 4.4 Extraordinary user restrictions

The Supplier has the right to limit the Customer's access to the Subscription Service or to shut it down completely to the extent that the Supplier deems necessary for technical, maintenance or operational reasons. The Supplier shall, however, to the extent possible, inform the Customer in advance of this in an appropriate way with reasonable advance notice, prior to planned restriction or shutdown.

#### 4.5 Restriction of access to the Subscription Service

The Supplier may shut down or restrict the Customer's access to the Subscription Service with immediate effect:

a) in the event of delay in payment by the Customer,

b) if the Customer uses the Subscription Service in breach of clause 4.2.

c) if equipment is connected to the infrastructure used for the Subscription Service in breach of clause 4.3 or if the Customer does not allow the Supplier to investigate such equipment or if the Customer, despite being requested to do so, does not disconnect disruptive equipment.

#### 4.6 Rectification of defects

4.6.1 If the Subscription Service is defective, the Supplier shall rectify the defect if possible with the swiftness required by the circumstances. In normal cases, unless otherwise follows from the Agreement, the Supplier rectifies the fault in the Subscription Service during weekday office hours.

A defect in the Subscription Service means that the Subscription Service is not available at the Connection Point or that it does not have the functionality stated in the Specification. Minor deviations that do not prevent the Customer from using the Subscription Service or which are only of lesser importance for the Customer are not considered as defects nor when access or functionality in the Subscription Service are negatively affected or wholly cease due to:

a) Restriction of the Customer's access to the Subscription Service under clause 4.4,

b) A circumstance caused by the Customer, for example, in the event of a breach of the Customer's obligations under clause 4.3 or a circumstance that the Customer is otherwise responsible for, for example, the Customer's Facility or other infrastructure used by the Customer for the Subscription Service,

c) A circumstance which the Supplier has not explicitly taken responsibility for or which is otherwise outside the Supplier's control, for example, under clause 7, insufficient access to internet, defects in a third party's communication network, weather problems or, in the case of wireless communication, unfavourable transmission or reception conditions, due to buildings or geographical structures such as landscape, tunnels, or other physical barriers.

4.6.2 If the Customer has made a complaint within the correct time, the defect in material respects means that the Customer cannot use the Subscription Service and the Supplier despite reasonable attempts fails to rectify the defect within a reasonable time from the Customer's complaint, the Customer has the right to notify the Supplier in writing of a final deadline by which the defect must be rectified. The deadline is to be reasonable and at least ten working days. If the Supplier, despite having received notification of a final deadline for rectification, does not rectify the defect by the said deadline, the Customer has the right to terminate the Subscription Service with immediate effect.

4.6.3 The provisions of clause 4.6 exhaustively govern the Supplier's responsibility and the Customer's rights in the event of defects in the Subscription Service.

#### 4.7 Limitation of notifications

To avoid situations with uncontrolled transmission of alarm notifications, for example, in the event of defects in alarm equipment, the Supplier has the right to limit the number of alarm notifications.

#### 4.8 Term of agreement and related matters

4.8.1 A Subscription Services Agreement where the charging period is shorter than twelve months are in force until further notice. Agreements for such service may be terminated by either party at the latest three months prior to the start of a new charging period. A Subscription Service Agreement where the charging period is twelve months or longer are in force for

a fixed period of twelve months, after which it may be terminated by either party with a period of notice of three months. Notice of termination must be given in writing.

4.8.2 The Supplier has the right to change the Subscription Service. Such change shall be carried out in such a way as to limit any disruptions. Change of the Subscription Service may entail that the Customer's Facility or other infrastructure that the Customer uses for the Subscription Service needs adaptation. The Customer is responsible for such adaptation costs.

4.8.3 The Supplier has the right to change these Terms and Conditions as from the coming charging period. Such change shall, however, be notified in an appropriate way in the same way as price changes under clause 3.2.3.

4.8.4 The Customer has the right to terminate the Agreement regarding the Subscription Service without taking into account the prescribed period of notice as follows:

- a) If the Customer has the right to terminate under clause 4.6.2.
- b) If the Customer's use of the Subscription Service is permanently deteriorated due to a change of the Subscription Services implemented by the Supplier entailing that its performance or functionality is significantly deteriorated.
- c) If the Supplier has notified a price increase under clause 3.2.3 or a change in terms and conditions under clause 4.8.3, the Customer has the right to terminate the Agreement regarding the Subscription Service as of the date on which the notified price increase/change in terms and conditions comes into effect, although provided that the Supplier is notified of the termination at least two weeks prior to the starting date for the coming charging period.

## 5. HARDWARE

### 5.1 Time of delivery

5.1.1 Unless otherwise specifically stated in the Agreement (for example, that the Customer collects the Hardware), any information about the time to delivery shall only be regarded as a non-binding estimate of the time of delivery. The Supplier's undertaking is then limited to making reasonable efforts to carry out the delivery within the framework of the estimated time. In all circumstances, the time of delivery starts to run from the date of entry into a sales agreement.

5.1.2 If the Supplier, after entering into a sales agreement, realises that delivery cannot be made within the estimated time of delivery, the Supplier shall in an appropriate way notify and inform the Customer of when delivery is expected to take place.

5.1.3 If delivery does not take place within the estimated time of delivery, the Customer has the right to demand delivery within a reasonable final time period. This may, however, not be shorter than 90 days from the day on which the Supplier received the demand.

5.1.4 The provisions of clause 5.1 exhaustively govern the Supplier's responsibility and the Customer's rights in the event of a delay in delivery.

### 5.2 Terms of delivery

5.2.1 Unless specifically stated otherwise in the Agreement, all deliveries of Hardware are ExWorks "Supplier's warehouse" (Incoterms 2010).

### 5.3 Warranty and liability for defects

5.3.1 The Supplier warrants that delivered Hardware is free from defects. A defect exists if the Hardware deviates from the Specification and thus cannot be used for the Customer's intended purpose in more than to a minor extent. The warranty does not cover normal wear and tear of the Hardware under customary operating conditions or events occurring after the transfer of risk, for example, incorrect installation or use of the Hardware, changes or modifications in the Hardware without the Supplier's written consent, lightning/overvoltage or insufficient maintenance of the Hardware.

5.3.2 If during a period of twelve months from the date of transfer of risk, a defect in the Hardware is presented and the Customer has made a complaint within the correct time, the Supplier undertakes, with the speed required by the circumstances, to rectify the defect by:

- a) Repair of the Hardware at the Supplier's workshop or if the Supplier finds it more suitable, at the location of the Hardware.
- b) If the Supplier finds it more suitable, by delivering a replacement item or replacement component to the Customer whereupon the Supplier, shall be considered to have rectified the defect when the replacement item or component has been received by the Customer.

5.3.3 Transport of the Hardware to the workshop designated by the Supplier is carried out at the Customer's risk and expense. Return transport and delivery of replacement item/component within Sweden takes place at the Supplier's risk. All transport of defective Hardware to the Supplier must be agreed in advance and the Hardware marked with a return number.

5.3.4 In the event of repair or any installation work at the Customer, the Customer is responsible for the Supplier or its sub-contractor having free access to the Hardware and the premises where the Hardware is located.

5.3.5 If the Supplier fails to rectify faults for which the Supplier is responsible under these Terms and Conditions, the Customer has the right to notify the Supplier in writing of a final deadline for rectification of the defect. The deadline shall be reasonable and at least ten working days. If the Supplier, despite receiving notification of a final deadline for rectification as above, does not rectify the defect within the said deadline, the Customer has the right to cancel the purchase.

5.3.6 The provisions of clause 5.3 exhaustively govern the Supplier's responsibility for and the Customer's rights in the event of defects. The Supplier is not responsible for defects that appear after the warranty period.

### 5.4 Producer liability

To the extent that the Hardware is covered by Directive 2012/19/EU of the European Parliament and the EU on Waste Electrical and Electronic Equipment (the WEEE Directive) or equivalent national implementation of the WEEE Directive, the Supplier shall, at the Customer's written request, provide disassembly, transport and removal of the Hardware supplied by the Supplier under the Agreement or of such products that are replaced by the Hardware ("Scraping Services"). Scraping Services are provided by the Supplier or its sub-contractor on request and in accordance with a separate quotation.

## 6. DUTY OF INVESTIGATION AND COMPLAINT

6.1 The Customer is obliged to, as soon as possible after delivery, inspect the Hardware supplied for visible defects and damages and to check that the items delivered correspond with the Customer's order. The Customer is obliged to submit a complaint about visible defects and damage as well as deficiencies in quantity and identity without delay and at the latest within ten working days from handing over it. Otherwise, the Customer loses the right to invoke visible defects and damages and will itself have to pay for the transport cost for supplementary or replacement delivery.

6.2 The Customer is obliged to submit a complaint about defects in the delivered Hardware or Subscription Service. If the Customer does not submit a complaint without delay and at the latest within 30 days after the Customer has noticed or ought to have noticed the defect, the Customer loses the right to invoke the defect.

6.3 Complaints must be made in writing to be taken into consideration by the Supplier.

6.4 Should the Customer make a complaint about defects in the Hardware or the Subscription Service and it turns out that there is no defects that the Supplier is liable for, the Supplier has the right to compensation for the work and costs incurred by the Supplier for the incorrect complaint, as well as, in the case of incorrect complaints about the Subscription Service, fault tracing from the Connection Point in accordance with the Supplier's current price list from time to time.

## 7. GROUNDS FOR RELEASE (FORCE MAJEURE)

7.1 If a party is prevented from performing obligations under the Agreement or performance is made significantly more difficult or delayed due to circumstances beyond a party's control, such as, for example, due to war, natural disaster, labour dispute, sabotage, virus or another assault on security, lightning, electrical power cuts, fire, changes in public authority regulations, action by public authorities, mobilisation, unforeseen military call up, requisition, confiscation, riot or riot, deficiencies in a third party's communication network, general shortage of means of transport (as well as goods or energy) and non-delivery or insufficient delivery by a sub-contractor, attributable to one of the above-mentioned circumstances, this shall constitute grounds for release entailing postponement of the time for performance and release from liability for damages and any other sanctions.

7.2 A party's right to postponement of the date of performance and release from liability for damages and other possible sanctions is conditional on the party, as soon as possible after the party has become aware of the obstacle, notifying the other party of the obstacle. To avoid misunderstanding, it is noted that the Customer's obligation to pay for the delivered Hardware or Subscription Service provided is not covered by the above grounds for release.

7.3 If a party's performance of its obligations under the Agreement is prevented to a substantial extent for a longer period of time than three months due to a circumstance stated above, the Customer may cancel Hardware not delivered with immediate effect, the Customer may terminate the Subscription Service with immediate effect and the Supplier may cancel the Agreement with immediate effect. Termination or cancellation shall be made in writing.

## 8. REGISTRATION OF INFORMATION

8.1 In order to invoice correctly, to ensure that the Customer is represented by an authorised person and to prevent misuse, the Supplier has the right to register certain types of information about the Customer. The following information will be registered (a) the Customer's name, address, invoicing address and company registration number, (b) the Customer's telephone number, (c) Contact person(s) at the Customer, (d) Installation location and address, (e) Recipients and transmission methods for alarms and other communication and (f) The name, telephone number and contact person of distributors and alarm installers.

8.2 The Supplier only has the right to use the information for the purposes stated above. The Supplier shall undertake appropriate technical and organisational measures to protect the information.

## 9. CONFIDENTIALITY

9.1 Each party undertakes not to disclose information to third parties about the use of the Subscription Service and the content of telecommunications traffic as well as information about the other party's internal business conditions. A party further undertakes not to use such information for other purposes than the use of the Subscription Service, Hardware or performance of the Agreement.

9.2 However, the above limitations do not apply when a party, due to supervision by a public authority, a decision by a public authority or mandatory legislation is obliged to disclose such information which is otherwise to be regarded as confidential.

## 10. PRODUCT LIABILITY

10.1 The Customer undertakes to indemnify the Supplier to the extent that the Supplier is made liable to a third party for such damage or loss that Hardware, use of the Subscription Service or other work under the Agreement causes to real or movable property or the consequences of such damage or loss.

10.2 The said limitations in the Supplier's liability do not apply if it has been grossly negligent or when the Supplier is liable pursuant to mandatory Swedish legislation.

10.3 If a third party directs claims against the Supplier or the Customer for compensation for damage or loss referred to in this clause, the other party shall be immediately notified in writing to this effect.

10.4 The Supplier and the Customer are obliged to accept being summoned to the court or arbitration tribunal, which is dealing with compensation claims against any of them, if the claim is based on damage or loss alleged to be caused by Hardware, use of the Subscription Service or other work under the Agreement. The interrelationship between the purchaser and the seller shall however always be determined and governed in accordance with clause 10.1.

## 11. LIMITATION OF LIABILITY

11.1 The Supplier is only liable for negligent or deliberate breach of contract undertaken by the Supplier's employees or by others for whom the Supplier is responsible. The Supplier is not liable for damage caused by the Customer or by another party for whom the Customer is responsible or by incorrect handling or damage. The same applies when provision of the Subscription Service is prevented or made difficult as a result of an action taken or that have been required for technical, maintenance or operational reasons.

11.2 The Supplier is not liable for indirect damage or expense caused by, for example, fire, burglary, damage or disruption in the production process, surveillance or emergency turn out, regardless of whether the Hardware or the Subscription Service was defective or unusable or the defect has not been rectified with the swiftness required by the circumstances. This also applies to losses in the form of reduced production, reduced turnover, loss of profit, claims from third parties and every kind of other direct or indirect loss (in addition to what has been explicitly stated in the Terms and Conditions). The Supplier's liability to pay compensation is in all circumstances limited to:

- a) In the case of agreements for Subscription Service: An amount corresponding to three months' charges for the Subscription Service (per subscription).
- b) In the case of purchase of Hardware: An amount corresponding to 15 % of the price for the purchased Hardware.

11.3 The party claiming breach of contract shall undertake all measures to limit the occurred damage. If a party fails to do this, damages shall be adjusted or waived entirely.

## 12. INTELLECTUAL PROPERTY RIGHTS

12.1 The Supplier and/or its licensors reserve all rights including intellectual property rights to the Subscription Service, Borrowed Equipment and Hardware, software included therein and related documentation. The Customer may not, in addition to what the Supplier has agreed to in writing, use, copy, change or otherwise handle software or other documentation belonging to the Subscription Service or Hardware, nor transfer or make available the right to such software or documentation to any third party.

12.2 The Supplier is not responsible for infringement in any other party's rights caused by the Customer using the Subscription Service/Hardware in breach of the Agreement or in an unintended way or which is caused by the Customer changing the Subscription Service/Hardware or use in combination with the Customer's or a third party's equipment. The Customer releases the Supplier from liability for and undertakes to indemnify the Supplier for all third party claims directed at the Supplier due to such use/change and all costs, fees, damages and other expenses incurred by the Supplier in relation thereto.

12.3 A party does not have the right to use the other party's company name, trademarks or other distinguishing features unless the other party in advance has given its written consent.

## 13. TERMINATION DUE TO BREACH OF CONTRACT/TRANSFER

13.1 In addition to the rights specified in the Terms and Conditions to give notice of termination or cancellation:

- a) The Supplier has the right to terminate the Agreement with immediate effect if the Customer fails to perform its obligations (for example, in the event of delayed payment), prevents or otherwise counteracts the Supplier itself or any sub-contractor from performing their obligations.
- b) The Customer, with the restrictions ensuing from clause 4.6, 5.1 and 5.3, has the right to terminate the Agreement with immediate effect if the Supplier to a significant extent fails to perform its obligations provided for in the Agreement and the Supplier does not rectify this within a reasonable time after written notification.

13.2 Termination or notification of cancellation shall be made in writing by letter or e-mail and notified without unreasonable delay after the circumstance referred to has become known to the party terminating or cancelling, or ought to have become known to this party. Termination is valid from the time when the Supplier has confirmed the termination in writing.

13.3 The Customer may, after written consent from the Supplier, transfer the Agreement to a third party. Transfer shall be in writing and enters into force when the Supplier has approved and the Customer and the third party taking over have signed the transfer document.

## 14. DISPUTES AND APPLICABLE LAW

All disputes arising from this Agreement shall be referred to and settled by Stockholm District Court as the first instance applying Swedish substantive law, with the exception of rights and obligations under the Sale of Goods Act (which is replaced by these Terms and Conditions).